



## REDCOM BOARD OF DIRECTORS

### Special Meeting

### Minutes

### Addendum

**November 7, 2024 @ 2 pm**

**Sheriff's Office  
2796 Ventura Avenue  
Santa Rosa, Ca 95493**

### **Join by [Teams Meeting](#)**

**Meeting ID: 229 864 899 795 Passcode: QSekDJor by phone at 1-929-376-1982 Conference  
877 478 948#**

Notice: Copies of additional materials provided to the Board of Directors for information on agenda items are available at the County of Sonoma Clerk of the Board's Office and the REDCOM fire & EMS 9-1-1 Center.

#### Present:

Steve Akre – Sonoma Vally – Chair  
Mark Heine – Sonoma County Fire – Vice Chair  
Jason Boaz – Healdsburg  
Bryan Cleaver – CVEMSA - Secretary  
Dr. Mark Luoto – County EMS Medical Director – Remote

#### Not present:

Daryel Dunston – City of Santa Rosa  
Dave Crowl – Coast Life Support

#### Others Present:

Evonne Stevens – REDCOM Executive Director  
Nick Barber – REDCOM  
Corin Burns – REDCOM Administrative Assistant  
Charlotte Jourdain – Strategic Planning Specialist  
KT McNulty – AMR  
Mike McCallum – SRFD  
Scott Westrope - SRFD

Matt Windrem – Sonoma County Fire  
Jeff Schach – Petaluma  
Paul Lowenthal – SRFD  
Ethan Pawson – Legal Counsel  
Ken Reese – REDCOM Communication Manager

Remote:

Brenda Bacigalupi – REDCOM Administrative Assistant  
Jeff Veliquette – Rancho Adobe  
Frances Rossiter – REDCOM  
Sean Lacy – Sonoma Valley Fire  
Greg Fontana – REDCOM  
Kellie Crumbliss – REDCOM  
Darrell Kopriva- REDCOM  
Ron Busch – Sonoma County Fire  
Spencer Andreis – Sonoma County Fire

1. Call to Order Made by Steve Akre @ 2:07pm
2. Approval of the Agenda

Motion to approve Agenda made by Mark Heine, Second Scott Westrope – Discussion - No further comments - Approved unanimously. Roll call made one remote Board Member - Motion passed.

3. Public Comment Period

Anyone from the public may address the REDCOM Board of Directors regarding any subject over which the Board has jurisdiction, but which is not on today's agenda. Individuals will be limited to a three-minute presentation. No action will be taken by the Board as a result of any items presented at this time.

Kellie Crumbliss - I am sorry if this is the wrong forum for this. I just wanted to talk about the supervisors. It was mentioned at an earlier meeting that once the dust settled; we would move the supervisors over to union positions. I just wanted to remind everybody that we need to be thinking about that and potentially working on that sooner rather than later. That is all, thank you.

Steve Akre – Thank you Kellie, moving on to the next agenda item.

4. Recognition: REDCOM Dedication of the REDCOM Center to Doug Williams Memory for a lifetime of service and mentorship – Steve Akre – We have a very special item which is recognition of Doug Williams. I know we have all felt a tremendous loss in the Fire and EMS world. With the passing of Doug Williams last month. He was absolutely a legend in Sonoma County and beyond with his reach and his impact with dispatch services. He went all the way to the state with many of his engagements from Cal Chief to Prevention Officers Group. He was a visionary to say the least as well. Most importantly, why we are here is to honor him with his vision along with a handful of others for creating REDCOM. He also was a visionary in many aspects of the Fire Service. He started the first iteration of North Bay Fire, bringing Command Officers together from different agencies which was well ahead of its time. Now look how far we have come as a service through expanding on those early efforts. Doug touched everyone as a teacher, a mentor and supervisor and most importantly a friend. Doug was always there to support, he would do anything that anybody needed of him, both personally and professionally. With that we are going to dedicate our Communication center in Doug's honor and memory for his lifetime of service to our community and for being the visionary that brought everyone together for REDCOM, from here on out it will be REDCOM "The Doug Williams Communication Center". With that I will turn it over to Evonne. I know you guys put together a slide show to share and a plaque to hang up in the entrance of REDCOM.

Evonne Stevens - Yes, we are going to hang it right at the entrance where everyone can see it when they walk in.

Chief Williams was an extraordinary man who impacted many lives. It is a privilege to be here today and dedicate the REDCOM Dispatch Center to his memory. Doug was a visionary with a remarkable ability to see potential in every endeavor. His commitment to enhancing emergency service communications in Sonoma County was unwavering. Along with a group of brilliant colleagues, he was instrumental in establishing a Regional Communication Center. Together, they streamlined the Fire and Medical 911 experience and improved Radio Communications in Sonoma County in a way that had never been done before. While not everyone was on board initially, we had some hitches in the road in the beginning. Doug was able to persuade others to remain committed. He stayed steadfast, calming the waters and inspiring belief in the vision. Doug devoted countless hours to REDCOM, particularly during our formative years. He worked closely with team members, taught us how to use the Backup CAD system, developed our communications training team, fulfilled strike team requests, improved our communications with Region 2, and worked diligently to ensure REDCOM's success. He did not pursue recognition or accolades; that was simply who Doug was a problem solver, a teacher, and a source of inspiration. I cannot recall the number of times we faced vegetation or structure fires when Doug came to the dispatch center to

help, offer advice, and encourage us to ask questions. He always made us feel supported with his mentorship. He told us we could contact him anytime, day or night, whenever we needed assistance, and he truly meant it. Doug inspired trust and confidence and was a distinguished leader. The best part of interacting with Doug was his ability to share his wisdom with a ready smile, making us feel that our thoughts and ideas were valued. He contributed from an endless well of knowledge, experience, and compassion. As we reflect on REDCOM and the contributions Doug made to our center over the years, I am truly honored to dedicate REDCOM as the Doug Williams Memorial Communications Center in recognition of his memory, vision, service, and pioneering spirit. Thank you, Doug. You will be deeply missed, but we know in our hearts that you are now at peace. As stated on the dedication plaque we present today, Doug, you are always with us and will never be forgotten. Your legacy will continue to inspire us.

Ken Reese - I met Doug 25 years ago and at the insistence of my wife who worked Santa Rosa fire at the time. We were putting the new COMM center together. I hit it off with him really well. I did not really know Doug man, but I knew Doug the Fire Chief. We learned so much from him. Doug taught me about the fire service, how the State Federal Systems work together. Doug put together our mutual aid system. So many things can continue to be used 20 years down the road. He developed it because of work. I know if REDCOM had not been created, that vision had not been done I would not of had a career. Most of us would not have the jobs and stuff that we have now. Thanks to Doug and thanks for the memories.

Steve Akre – Thanks Ken. Anybody else have anything that they would like to say. I would just like to close by saying it was very meaningful that we made our transition, and we are able to take that to Doug prior to his passing. I think that was a big deal for him just seeing and knowing that we had finally fulfilled the original vision. Which was becoming our own public employed agency, so this has special meaning.

## **Closed Session Calendar**

5. Closed Session Item: The REDCOM Board of Directors will consider the following in closed session: Public Employee Performance Evaluation – REDCOM Executive Director. (Government Code Section 54957(b)(1)).

Report Out from Closed Session

Meeting moved to close session at 2:18pm

Back in session at 2:28 pm

#### Consent Calendar

6. Approve an Amendment to the Professional Services Agreement with Muchmore Than Consulting for Human Resources consulting services.
7. Approve a Resolution delegating purchasing authority to Executive Director.

Resolution number 2024-31 passed

Public Comment regarding Items on the Consent Calendar.

Motion to approve Consent Calendar made by Jason Boaz, Second Mark Heine  
Discussion - No further comments - Approved unanimously. Roll call was made one Board member remote - Motion passed.

#### Regular Calendar

8. Information Item: Executive Director's report – Evonne Stevens – We have been busy since our last meeting in October. We have had several successes. We are moving along very well with finally getting everything set up. Our first paychecks as promised will be out on time. That went pretty smoothly thanks to Corin. Then considering all the different CBA rules and the intricacies of the FSA there are some, few minor corrections to be made but overall, we are very excited. We are working on our medical effective 11/1. Charlotte and I are working on the budget and getting that all lined up. We are still waiting for our True up from AMR operational cost between July 1<sup>st</sup> to October 8<sup>th</sup> so we can establish an accurate budget. Charlotte and I will be working with County Treasury and try to make a budget based on what we know. TCOMM Leadership in regards to the Coast Blue channel that we talked about last month. It is set to leave our building July 1<sup>st</sup>, 2025, end-of-life equipment. We are in about just over \$67,000 that includes the new installation and equipment. We will bring back a Resolution and the staff report next month for approval.

Our 911 call taking we are far exceeding our contractual expectation of answering our 911 call within 10 seconds expectation is 90% so from October 9th to midnight on October 31st we answered all of our 911s at 98.25%. For this month we only have a week to report 99.61%. We are still meeting our Ace Accreditation. Over the next few

weeks of working with Deborah and her team to establish our hiring practices. We have two openings, and we have got one more opening that we are going to be fulfilling come July for one of our employees who will be retiring. Update on the expansion project we are looking at starting early 2025. I will move to Ken to give us updates on the technology side.

Ken Reese – I will start off with Coast Blue, at the end of December Mendocino County is planning on upgrading their microwave system at that Point Arena. At that point Coast Blue will not be tied into our system anymore. Coast Blue will continue to function south of Gualala. This should be completed around June/July. So, what that means for Coast Blue it will continue to be functional.

The REDCOM network infrastructure is 100% transitioned over. We have our local Palo Alto firewall thanks to Nick. We are now protected. This firewall will enable us to remote into our network.

We will be exploring in the upcoming months a domain trust with the County CAD Group. What that means is that it enables us to use our REDCOM logins with CAD Network simplifying operations.

Steve Akre – Any questions. Hearing none. Moving on to the next item.

9. Information Item: Update regarding agreement with Sonoma County Fire Chiefs Association, Joint Powers Agreement & Bylaws revisions – Ethan Pawson – Measure H is in process. I have seen the draft that has gone out to the cities and the member agencies. I think they are working on finalizing the language and then I believe there is supposed to be a Chiefs Meeting next week on November 13, 2024. Once that agreement is finalized and we know exactly what the allotment will be for Fire Chiefs and in turn a portion of that will go to REDCOM. We will be working with Fire Chief counsel with the agreement between REDCOM and Chiefs Association for our receipt.

Steve Akre - I do not have any more to add except a number of us met this morning and we will be bringing the recommendation to the full membership or how we structure that agreement. We were on a call with Legal Counsel yesterday morning as well. It is completely up to speed on where we are at. Any questions, comments? Hearing none, we will close that item.

10. Action Item: Board to reconfigure ad hoc committees and make appointment to replace Director Dunston on Labor Negotiation Standing Committee –

Motion to approve made by Bryan Cleaver, Second Mark Heine – Discussion - No further comments - Approved unanimously. Roll call made one remote Board Member - Motion passed.

Labor Negotiation members – Steve Akre, Mark Heine

Motion to approve new Ad Hoc Members made by Steve Akre, Second Jason Boaz – Discussion - No further comments - Approved unanimously. Roll call made one remote Board Member - Motion passed.

New Ad Hoc members – Jason Boaz, Bryan Cleaver, Scott Westrope

11. Next Special meeting will be – December 5, 2024, at 2:00 pm @ Sonoma County Fire Station 1 - 8200 Old Redwood Highway Windsor, CA 95492

### **Regular Calendar Addendum**

12. Discussion and possible Action Item: Consider and provide direction to staff regarding accessing and the sharing of REDCOM dispatch and operational data feeds.

Motion to approve made by Steve Akre, Second Jason Boaz – Discussion - No further comments - Approved unanimously. Roll call made one remote Board Member - Motion passed.

Adjournment- Motion to adjourn.

Motion made by Scott Westrope, Second Jason Boaz all in favor adjourned at 3:12pm