



**Dispatch Operations Advisory Group  
Regular Meeting  
Agenda**

**March 28, 2024 – 1:00 pm  
Minutes**

**Santa Rosa Training Tower  
2126 West College Ave  
Santa Rosa, CA**

**Present:**

Spencer Andreis – Chair – Sonoma Valley Fire  
Travers Collins – Santa Rosa Fire  
James Salvante – Costal Valley EMS  
Scott Melendy – CalFire

**Others Present:**

Brenda Bacigalupi – REDCOM Administration Assistant  
Evonne Stevens – REDCOM Executive Director - Remote  
Nick Barber – REDCOM System Administrator  
Darrin DeCarli – Gold Ridge Fire  
Mark Heine - SCFD  
Sean Lacy – Sonoma Valley  
Jasmine Mitchell – REDCOM Operations Manager  
Jeff Veliquette – Rancho Adobe  
Dan Reese – Bells  
Chad Costa – Petaluma  
Gabe Stirnus – Sonoma Valley  
Ron Busch - SCFD

**Not present:**

Shepley Schroth - Cary – Vice Chair Gold Ridge  
Ron Busch – SCY

- I. **Call to Order** Made by Spencer Andreis @ 1300
  
- II. **Approval of the Agenda** Motion to approve Agenda made by Travers Collins and Second James Salvante – Discussion – No further Comments – Approved unanimously.

Spencer Andreis - Before we get started. I would like to acknowledge former DOAG member Ambrose. A lot of you that are sitting out here probably do not know or maybe do you know but he served on this committee for three to four years. Unfortunately left us way too early in February. We have not had a meeting since. I would like to dedicate this meeting to him and all his contributions that he is afforded this group the county and you know unfortunately it is what it is. Inevitably if I could ask for everybody to have a moment of silence in honor of Ambrose.

### III. Approval of the DOAG Minutes

- a) Minutes for January 11, 2024, Special Meeting Minutes – Discussion and action to approve – Spencer Andreis **Motion to approve Agenda made by Ron Busch and Second Travers Collins – Discussion – No further Comments – Approved unanimously.**

### IV. Public Comment Period

In this time period, anyone may address the DOAG regarding any subject over which the DOAG has jurisdiction, but which is not on today's agenda. Individuals will be limited to a three-minute presentation. Members of the public will be given the opportunity to address the DOAG regarding items on the agenda at the time that the agenda item is taken up by the DOAG.

None

### IV. New Business

- a.) New call type for prescribed burn (pile and broadcast burning). This would support position task books by having an incident number, and potentially display an icon in the proper location in PulsePoint (which informs residents) and Tablet Command throughout the duration of the burn – Marshall Turbeville –

Spencer Andries – Is Marshall planning on coming?

Evonne Stevens – He was supposed to. Brenda, have you heard back from Marshall today.

Brenda Bacigalupi – No I have not. I tried to reach to him a couple of days ago with no reply.

Spencer Andreis - I think obvious of what he is looking for. A new call type, this is going to be amendment to our current policies. Which is adding a pile broadcast burning for more so for his shop that is doing a lot of that prescription RX burning up. I am sure that is going to be continuing on throughout the county. What it will do is populate an incident number, that way they can track it. Looking for any discussion from the committee or any concerns about why we should do so.

Evonne Stevens – Is this going to make it invisible in Pulse Point?

Spencer Andreis – We can filter that I believe.

Nick Barber – Yes, you can filter it, and we can make it visible if you want. Which probably might not be a bad idea. That way people know that this is a large, prescribed burn and we do not get 100 phone calls for it.

Evonne Stevens – That would be really good.

Spencer Andreis – Any other discussion. Looking for a motion to approve adding the call type of pile broadcast burning.

Motion to approve made by Travers Collis and Second James Salvante – Discussion – No further Comments – Approved unanimously.

- b.) Victor 1 and Victor 2 designated for vegetation management projects including roadside vegetation management traffic control and prescribed burns – Marshall Turbeville

Spencer Andreis – He is also asking to designate Victor 1 and Victor 2 for tactical frequencies for use under this prescription burning. I think the big question is would the county have any concern since they own the Victor Channels.

Nick Barber - I do not know. Would it be a permanent destination for it so it cannot be used other times. What was it like TAC 11 or 12 that we reserved for SOC1 the Air OPS is it similar fashions.

Spencer Andreis – I think it would be similar to that and or if it is not being utilized can be used in other avenues or other incidents. I mean these are planned events so should something happen, they may have to quickly pivot and use something different, but I think conceptually I think it would be perfectly fine, unless anybody has any other thoughts.

Nick Barber – The only Victor that is currently repeated is 6.

Spencer Andreis- That would be an amendment to SOP 5 I believe which is our radio lineups so that would be added into that as a predetermined tactical frequency for prescription burns. Honestly, I cannot think of a time we have ever used it period.

Travers Collins - Working to two different burns the same time. The conditions are favorable they would split them into two.

Spencer Andreis - They are also looking I think first fuels crew to for traffic control stuff so he may have two crews split in different portions of their district doing fuels reduction. They may need both. Any other comments. Looking for a motion.

Motion to approve made by Ron Busch and Second Scott Westrope – Discussion – No further Comments – Approved unanimously.

c.) We may have the possibility install a repeater on Shellenger Road in Cloverdale. This site has a GMRS repeater that provides "great" coverage. I am starting discussions to see if a Victor repeater (probably not Victor 6), be put there for use similar to how Victor 6 is used in other parts of the county. Part of my discussion will be to determine licensing and feasibility- Marshall Turbeville

Spencer Andreis – Nick, are aware of this?

Nick Barber – No first of me seeing it.

Spencer Andreis – I think we are going to need to have a little more dialogue on and what he is truly looking to do. We will probably have to do this at the next meeting with his presence and have a little more information. We can add this to the next meeting's agenda and hopefully he can be present. We will keep it as new business.

d.) SOP 6 Update - Special ops would like to make the following recommendation: - Mike Stornetta - We would like to number our jet skis as follows: Ski 3 (station 3), Ski 7 (station 7) Ski 9 (station 9), Ski 10 (station 10) - Ken Reese

This is important due to the fact that in the 75 series, we no longer have any 4's left. And if we need to change one, we want to change all for consistency.

Spencer Andreis - I know Kenny is not here. Ron, I know you can speak on this.

Ron Bush - This is a clean-up problem for us. We have in the numbering sequence in our SOP we have run out of numbers in the 7540 series, because of utilities. This is just a request identify the jet skis on the river by station number specific. That is what it really boils down to. We are in the process of bringing in new jet skis and additional jet skis.

Spencer Andreis - My only concern is if somebody else, let's say Gold Ridge, buy some skis. How would we designate their skis. Is there any possibility that maybe call it ski 753, 757 that way it gives it a little.

Ron Busch – 3 digits?

Spencer Andreis – I do not know. I am looking at options. My only concern down the road. Whether that will happen or not, I do not know.

Scott Melendy – Monte Rio has them, we have them. I do not know if they any in northern Sonoma County.

Spencer Andreis – Not yet.

Ron Busch – I am good with whatever. We have 55 or 56 and 51. We have plenty that would work with us.

Spencer Andreis - Then it would give you kind of a good idea of where that origination of that ski is. If it is 561 you know that is out of Guerneville, 511 it is out of Forestville, 811 you know it is out of Hessel.

Chad Costa – 74 is station 10 right. Then you have 7510 but it is ski not Chief.

Spencer Andreis - At least you kind of know where that origination is of that.

Chad Costa – This county at some point is going to have to go to stations number system. We have been talking about this for years. These larger originations are going to need to consider a station numbering where we all get a new number for our station. It is not on the topic for today I get that.

Spencer Andreis – Would that work. Comments.

Scott Melendy – CalFire uses numbers already which just change the identifier in the front. There is always that options.

Spencer Andreis – It would start with Ski 751 or Ski 881.

Ron Busch - I like the 3-digit idea. I think it is cleaner. I like the fact that it is Ski 561 which means it is coming out of Guerneville in hopes that it identifies you geographically.

Spencer Andreis – Any other discussion.

Evonne Stevens – You are just adding on Ski.

Spencer Andreis – It will be a CAD addition to the Ski part. I think there is another policy that may identify resource typing and have abbreviations we will have to clean up to reflect the Ski.

Scott Melendy – Do you want to use RWC “Rescues Watercraft” as opposed to a Jet Ski as an option?

Spencer Andreis - What are you doing with your boat?

Scott Melendy – They have been going with the same utility number.

Spencer Andries – Whatever is pulling them.

Scott Melendy – Yes

Spencer Andreis – ok

Scott Melendy – We probably need to look at it a little bit closer there is a lot of prepo stuff and causing some confusion.

Spencer Andreis – I like the Ski, because you know it is a Jet Ski versus if it is a Rescue Watercraft it can be anything. Any further discussion. Hearing none, looking for a motion.

Motion to approve made by James Salvante and Second Spencer Andreis – Discussion – No further Comments – Approved unanimously.

e.) Amendments to policies 13, 25, 28 & 40 - Spencer Andreis

Spencer Andreis – A couple of these are surrounding, since there was a big storm day back in February. The two big items that we have tackled with Tablet Command is this self-attached. Which we actually have policy already reflecting it, so we actually do not need to do anything to it because of our old MDC technology have that ability. The second is the acknowledge button. What that does is especially in the storm scenarios is we have multiple calls with live wires down. This will afford the dispatchers that less traffic back and forth to the field units of acknowledging live wires down. It could be a reduction from Code 3 to Code 2. Potentially actually staging. If you go to policy 25 that will kind of clear it up. If you had a moment to look at it. What that does is it will pop up, hit it, and immediately will go back to that dispatcher or control operator that you have knowledge it. At the bottom under 25.15 should a unit with Tablet Command not acknowledge, they have 5 seconds then they will verbalize.

Ron Busch - For units that have poor cell coverage do not have connectivity.

Spencer Andreis - That or they do not have Tablet Command and just strictly on radio.

Evonne Stevens - Quick question. They acknowledge command in dispatch on the CAD side makes the unit and the call for that unit disappear off the dispatch screen. This does not do that without Tablet Command.

Chad Costa – Essentially, what it is, is Kenny would create a command line like WD or something. With WD any time a dispatcher would put that into the command line it would create a note in the call. That says star wires down or star something. What Tablet Command anytime they received that specific line in the comment it is specific star wires down star. It automatically lights up an acknowledgement button on the Tablet Command user for all the units assigned to that event. The end user would push the button. What that would do is produce another note on the call that says 911 acknowledges wires down. It is all done via the notes, so it does not change the status at all of the unit. Does that make sense.

Evonne Stevens – That is great.

Darrin DeCarlie – Chad, that acknowledgement button would that be off to the side when you open up that call.

Chad Costa – I do not run the calls. My understanding is when your self-attach or you get added to a call there is a pop-up window that says like dispatcher or DP something, you would hit it, it would be similar. It will be a pop up that says acknowledge wires down and you would just touch it with your finger. The downside of this is the dispatcher has to be on that call and reading the notes to be able to see that I acknowledge it. It is not like it flashing on their screen or does anything. It just puts another note on the call that says I acknowledge. Which is kind of cool. Then the dispatcher does not have to type in 911 acknowledge wires down for documentation purpose later. It automatically populates both ways.

Evonne Stevens – It saves radio traffic.

Chad Costa - Reduce to Code 2. I think wires down. I think staging those are kind of the top three there might be some others but those would be huge reductions to our radio traffic for our day-to-day operations and storm events.

Scott Melendy - Dispatcher would have to scroll through the notes and confirm that all the resources on the call have acknowledged it though.

Chad Costa – Correct, the biggest one that I think is that the dispatcher wants to make sure people know the safety ones. Like reduce the Code 2. Honestly, we just said that over the air and did not say anything else 99.9% of the time we hear it, but the wires down one is the one we need to make sure that there is a confirmation of the person actually.

Evonne Stevens - Changing to.

Chad Costa – Yes.

Scott Melendy- Take it to summertime. We have power lines down the possible veg fire, we see that creating any delay in that process or any worse than it would be right now.

Spencer Andreis – I do not think so. I mean on our side you are probably talking at least six resources on. For them to verbalize that and get that back and forth with six is a lot of radio traffic. You are talking probably 20 plus seconds versus buttons.

Chad Costa – It is not a complete fix because remember. Let's say, the first alarm gets dispatched in this county a lot of people add themselves to calls and it still requires the dispatcher to let that new unit know that it is a wire down. That is something we should think about probably should not do a command line WD because then it is going to go to all the resources again and all those people that acknowledged it on the first initial response are now getting it again. It might be something that like just subsequent resources that add it is just a verbal 5400 do you copy wires down, yes, I got it. I am just thinking through this a little bit more. I do think it is a positive. I do think that there are holes in it. Like Ron brought up there are holes in it and things that will probably have to circle back and adjust and change. I would love to try it what those holes are and adjust from there before we get into fire season.

Ron Busch -The big concern for us is Tablet Command is great if you have cell coverage right.

Chad Costa – You will not.

Ron Busch – We do not have cell coverage in the river and a lot of places that is going to be a verbal. It is going to have to be the way it is.

Chad Costa - I would see the dispatcher still verbalizing it and saying acknowledge via radio or Tablet Command or something like that. Those people that do not have cell service or do not have Tablet Command know that they got to tell them at the tone that there are wires down. You can acknowledge via Tablet Command or verbally.

Evonne Stevens - They probably can see the ones that knowledge and take them out of the roll call, because they have already acknowledged electronically. It is going to change the work load a little bit.

Chad Costa – I truly do not think we can vent this out unless we try it and see what the downsides are.

Scott Melendy – What is the current process for wires downside on how the dispatchers are acknowledging all resources are being used.

Evonne Stevens - They are watching it and documenting that everybody acknowledges 993/991.

Scott Melendy – They are doing roll call and typing everything in.

Evonne Stevens – Yes.

Spencer Andreis – Any other discussion? The one thing I would say prior to rollout of this is ample amount of time to get with staff do some training make sure it is vetted and then once you feel comfortable, we can push it out to end users.

Evonne Stevens - This is going to be for wires down or anything that they need to acknowledge. Code 2, any big change or staging. We will work on that.

Chad Costa – There is also so back in work in CAD that has to be done to create command lines. This well absolutely not if the dispatchers have to free type wires down. It has to be a quick command line thing that would have to be built in the back end. There is some work that still needs to be done.

Evonne Stevens - Ok, testing on I think to see how it works.

Scott Melendy – 5 seconds seem to be pretty quick. If you got a whole list of resources or even four of them. 5 seconds can go by really fast. Certainly, faster than you can do roll call. If you are doing a roll call after 5 seconds.

Spencer Andreis - That is more on a single unit type, single engine response to a tree and the wires that kind of thing.

Ron Busch – Is acknowledge up and live on TC right now?

Chad Costa – No, it is not. All that has to happen on the TC is we have to give them the script of what each the star star wires down. We have not given them what we are going to type in yet. They are still working on the TC.

Ron Busch - Do we have the ability to attach versus requesting the end of the call.

Spencer Andreis - Self attached is Live today.

Nick Barber - Before we really push that out.



Spencer Andreis – Which we have not yet.

Chad Costa – It is in test mode.

Nick Barber – Testing with Chad we you guys' self-attach it is not grabbing dispatch the time into Imagine Trend. I got the unit report of the call that Chad and I tested, and I am working with ZEN to figure the mapping out.

Spencer Andreis - I forgot to look. I actually used it yesterday on a call and I forgot to even check if it worked.

Nick Barber – More than likely you are missing your dispatch time. It got everything else. It does work for transport, transport complete. It is great for ambulances.

Chad Costa – We fully tested. The testing is done. The next step is figuring out the CAD times. What I did not want to do is roll it out and then all of a sudden some of the busier agencies may using it more often than others and now have to go back into Imagine Trend and manual type in. We want to get that part figured out. How it works is when you are in AQ or AM status and you select any call the self-attached button is there. If you are in out of service status and you click that call the button is not there. It is exactly the same way it used to work with the MDCs.

Scott Melendy – The self-attached was always available on MDT only being used when the duty officer of that agency is saying this is now allowed. Outside of that somebody could still self-assign them.

Chad Costa – Any unit in Sonoma County that has happened in the city AM or AQ status would be able to self-attached to a call. I think there needs to be some discipline in that, but it would be super helpful for us on this, specially on storm days, but we will have to see how that plays. We may have to circle back and be a little more stricter with that policy procedure side of when and where not to use it. Right now, we are just trying to get there, and I think I have a feeling we will come back to that and have a discussion about taking that up a little bit. I personally do not want to see just everybody in the world using it because we have to think about the dispatcher side of it. When I worked in there 10 years ago it was a pop up a window that would disrupt my workflow, because I had to acknowledge that somebody self-dispatched and I do not know if that is still the case. Where it comes across every console that a unit dispatched or self-attached.

Evonne Stevens - No it does not do that anymore.

Chad Costa – Glad to hear that is not happening anymore.

Ron Busch – If you self- attach, will this help us be able to clear the call through Tablet.

Chad Costa – If a unit self-attaches to a wires down call, goes arrived or whatever. Clears the call, it goes away.

Spencer Andreis – Its kinds falls in line with SOP 40 where you can stack all the calls. Say you get inundated with storm calls and you can start filtering those out you can keep them in the queue and then ok engine1 clears. They can self-attach off they do their own

thing and clear their call and off to the next. The self-attach terminology would be reflected on Sop 40, 25 and 13 just so everybody is clear. We would add that language into all three of those policies and 40 is more of an option for you should you enact. Any other further discussion. We are looking for a motion.

Motion to approve made by Travers Collins and Second Ron Busch – Discussion – No further Comments – Approved unanimously.

Spencer Andreis – Next, SOP 28 last but not least. This so this is a pretty quick and easy one, at the end of the policy we are working with CalFire and Scott and the ECC. We would like to add. We did this winter, and it really was obvious in our February storms was the CAD to CAD was not disabled so any live wires in the SRA, any potential structure fires in the SRA, vehicle fires things in that nature. CalFire is in winter staffing mode. We want to get that reflected in this policy. Once CalFire goes into full winter preparedness CAD to CAD and notifications will cease and desist unless there is a confirmed working vegetation fire in the SRA that is how it will read. That way it takes that big burden off of both our dispatch center of having to call notify (Oh no we do not need you, do you really need to go, that kind of thing) as well St. Helena

Chad Costa – I would imagine that being a big help for St. Helena to. When you are trying to dispatch multiple counties and you are getting bugged with calls that you know that you are not going to anyways.

Scott Melendy - We really do not have no skin in the game unless it is public resource code that is being violated. Which in the wintertime it is pretty hard to do even if they say it is escaped. I mean that is just extra acres on their land unless has crossed over their property. We still do not really have any skin in the game. It is just useless notification for us.

Ron Busch – I know that we delt with this on St. Helena Rd where the closest Cal Fire resources was coming from Angwin would that eliminate some of that. We have been struggling with the CalFire notify some of our ESZs and that creates problems every time. Unless there was some form of agreement with the staff to whatever you know.

Spencer Andreis - As of right now the only one truly is Sea Ranch.

Scott Melendy – That is Schedule A. That is not even the CalFire state mission engine. We have no engines here they are staffed because of field projects, but they are not staffed for response. We could maybe give an engine on the road if you were requesting CalFire and that would be a manual mutual aid request, but auto aid or automatic response should be turned off.

Ron Busch - This may not be for this policy. The CalFire notified, not sure how you are doing it. Maybe we could follow up afterwards, but it seems like in the winter period that CalFire notifier needs to be going away.

Spencer Andreis - That is what this will do.

Ron Busch – In the summer months it is still in place.

Spencer Andreis – That is correct. Once they go back to the level 1 staffing in the summer then we would turn everything back on.

Scott Melendy - When we start our fire seasons is when REDCOM is changing the CAD to summer mode.

Spencer Andreis - No, in that summer, winter does not matter. This is a different switch so to speak in CAD. Really that is when we feel as though it is grass cure enough that we want to launch a full boat. We do not have unfortunately dispatch levels like you do. It is all or nothing.

Scott Melendy - It seems like when we go to staffing level 1 where we have an engine per Battalion at least this couple scheduled engine staff in the counties. We can start getting the notifications again and then triage whether we need to send a response.

Spencer Andreis – Maybe in the policy once CalFire goes to staffing level 1 we will return to normal CAD to CAD notifications. We can add that towards the end of it.

Scott Melendy – Yes.

Spencer Andreis – Any other further discussion. Hearing none. Looking for a motion.

Motion to approve made by Travers Collins with the pressing that we are going to have the language that after CalFire staff level is reach this goes away.

Spencer Andreis – It goes back on.

Travers Collins – Yes –

Spencer Andreis - and Second Ron Busch – Discussion – No further Comments – Approved unanimously.

## **VI. Old Business**

### **a.) Tiered Response Update – James Salvante**

James Salvante – Not much to report on Tiered Response other then we are continuing to have our regular meeting. We actually are going to every other week model. We are still doing our data collection and still following up on incidents where we have several events like a Fire, First Responder having to ride for reasons that are dictation condition is posted an elective right that they chose to do for some other reason extra hands or so on. We are continuing in phase two data collection. I do not know if this made it on the last report it has been a little while. We did pull 1 Alpha determine it out 17801 was removed based upon the number of times that it had gone ALS and are concerned that it was not a good fit for the program.

We are looking at another one that is kind of similar. Lucinda is gathering information on that. That is the deal is we are going to as we get statistics and data if it looks like one of them is falling out because we are sending too much ALS or people getting on and having to ride them, we are going to pull them. It is a narrative process, but we are making steady progress, and we got a good group of people that are engaged and move forward on.

Spencer Andreis – Thank you James. Any questions for James. Hearing none, going to work groups.

## **VII. Work Group Reports/ Sub Committees**

Work Groups developing dispatch implementation recommendations will present reports to the DOAG. The DOAG may take action on information contained in the reports.

- Dispatch Steering Committee (EMD or EFD topics) – Evonne Stevens

Evonne Stevens - Jasmine want to give the EMD and EFD update for REDCOM.

Jasmine – We happy to announce we have our ACE accreditation in EMD and EFD. It took a little longer than we were anticipating but due to good reasons however we were extremely confident the whole time because we knew we had the data to back up everything needed so we are done.

Evonne Stevens – I really do not have anything else for the steering committee part of this. That was pretty much our biggest push, looking towards keeping our scores and keeping the training steady. Good job Jasmine.

Jasmine Mitchell – Good job REDCOM they did amazing.

- Radio – Control 2-4 replacement – Evonne Stevens

Evonne Stevens – Radio 2 and 4 replacements we are studly working through the Control 4 update. I talked to Dustin a few mornings ago. They are taking it a little slower this time. There is a lot of clean up and some reprogramming that needs to be done. They want to make sure 2 is really strong and working properly and is completely dialed in while they are going through Control 4. If everything is going according to plan at the very earliest you will see that go into phase two would be sometime next week. They are just steadily making progress. I am so happy that Control 4 is underway, and they are making these repairs. I am hoping it sounds as good as Control 2 does because it has been crystal clear from everything I have heard. I am really excited, so thank you everyone for your patience and thank you again to Petaluma for loan of Control 9 we could not have done it without that.

Spencer Andreis - Thank you for all your diligent work behind the scenes.

Evonne Stevens – Thank you.

Spencer Andreis – We are anticipating maybe late next week or the following week, early April?

Evonne Stevens - Yes, they will make the switch at that point turn off the different part of Control 4 and then take everyone that is currently in Control 2 back to Control 4.

Chad Costa - The reason we chose to do the South first was when they do Phase Two and switch to the north most north departments are not all done used for anyways so just kind of rip the Band-Aid kit for departments that use it off 1st and then switch.

Evonne Stevens - Hopefully after with all the testing everything is done, we should be taking Control 9 back to Petaluma and back to normal staffing at REDCOM because we have been putting one additional dispatcher on 24/7. That will be nice to get us back to normal. I think people will like having their days off again because we have been calling people in on mentation to work those radio channels.

Ron Busch - The last couple days we can hear Medic 120 on Control 4 crystal clear. I do not know if that is how it has been. I do not ever recall being able to hear them on Control 4 before or if they were on a different channel but in the last few days they have been dynamite.

Evonne Stevens – They are general on 2.

Chad Costa – That is why you do not hear them. They are usually on Control 2. It is simulcast, if you are the far north part of the county you should be able to hear each other.

Mark Heine - These changes should not be taken lightly this is a huge step for safety and survival for Field Crews in particular and for Dispatchers getting critical information out. The changes are Control 2 have been nothing short of remarkable. I am excited for Control 4 to get up and running exaggerate the county with clear communication. Hats off to everybody that has done this because it has made a big difference.

Chad Costa – Control 3 as well, with all that work has expanding their scope of using Control 3 which is going to be huge in the time of need. We are in a good place.

Spencer Andreis – The lifespan on that infrastructure that we had to replace so we can start planning ahead the next time we do not get in this predicament.

Evonne Stevens - According to Terry the stuff that we have in place has not been replaced for at least 20 years. I think 15 years is probably what it should be based on just the cost of everything and what we talked about. I think 15 years is appropriate. What is nice REDCOM, Control 3, Control 2, and Control 4 all these channels are now up to date. They have been replaced with the right equipment, so we are working with modern technology which is going to help everything.

Spencer Andries - I think it would behoove of the Board to start an amortization fund and start having those funds ready to go in a 15-year mark.

Evonne Stevens - That would be nice. Work on grants too. A good chunk of this was grant money.

Ron Busch - That is where I was going. If there is a way for this group to encourage maybe the REDCOM Board should start looking at regional grants. What did Marin County cost to replace. A couple hundred million.

Mark Heine – Was that for the MERA system initially.

Mark Heine - I think it is good work for us to be starting to point that direction.

Evonne Stevens – We look at grants daily. Will keep working towards that. I think Spencer is on to something too.

Mark Heine - I know DEM is involved and they are thinking about it as well. I think it is something to think about. Moving on to training.

- SOP- Training –  
Spencer Andreis – Any updates on training Jasmine.

Jasmine Mitchell – Not anything in particular that we are doing in REDCOM right now.

Evonne Stevens - We just have Billy cleared and move tonight shift is our last full time.

Jasmine Mitchell – We have our one supervisor Elizabeth who is not half through her training yet, but she is doing great.

Evonne Stevens – She is almost at her halfway point through Control 3, and she is doing really well. I think it is going to time out perfectly because Billy our newest dispatcher is going to be going out on a maternity leave and welcoming his baby soon. When he goes out, I think it will be about the same time that Elizabeth will be clear, and she will be able to kind of fill in they are all the same shift so that will be nice transition for us.

I think this is probably a good spot just to let you guys know that we were contacted by the county Board of Supervisors who were listening on February 4th to the Control 2 dispatcher and really was impressed by just how her poise and her professionalism and how efficient she was and how she just kept complete composure with everything that was being thrown at her all day long. They wanted to recognize her, and they asked for her name, and I gave them the rest of the names of the crew that were there as well. They have invited her during dispatch week with the rest of the team to the Board of Supervisors meeting to receive what they are calling a gold resolution in honor for her for dispatch week. They are declaring our dispatch week this week in honor of Holly Ficher our Control 2 dispatcher for the amazing work she did. We are so proud of her.

Mark Heine – What is the date of the sups meeting?

Evonne Stevens – It is going to be on the Tuesday April 16<sup>th</sup> at 1:30pm.

Chad Costa – That would be good to shoot that out to all of us so we can try to make an appearance to show our support.

Evonne Stevens - That would be great. It will also be Dispatcher week from the 14<sup>th</sup>-20<sup>th</sup> coming up in April. If anybody wants to come up and see the dispatchers. We always love visitors and guests during the week, and we are going to have spirit day every day they will be dressing up in different things. We will have food and festivities. We encourage you guys to come up and just check it out and let them know that you appreciate what they are doing. They really do such a good job all the time and they are kind of unsung heroes a lot of the time behind the scenes, we appreciate.

Spencer Andreis – Great, Nick anything for CAD /Backup?

- CAD /Back –up

Nick – There is a couple of little issues little issues with self-attached not grabbing dispatch time. I have to look at the online stuff. I am sure there is a way that we could suppress it going out the second time that have already acknowledged. There might be a way to prevent that.

Ron Busch - How there already been worked on the prioritization of resources. I know we have had issues with the 500/700 series ambulance to be recommended over the 500 series ambulance has that corrected.

Nick Barber- It was last week Kenny and I worked on that. It was one plan way down in. We have almost over 15,000 response plans for all of the agencies, so it was buried deep down in, and we found it. Keep letting us know if it keeps happening.

Scott Melendy - The self-assignment issues is it just putting it straight into the route is not capturing the dispatch time. Is that what you are saying?

Nick Barber – It is capturing the dispatch time. However, it is not sending it to Image trend. They have to go back into Image Trend after the fact. Looking at the chronology or call dispatch. What was my dispatch time, but it gets me in route, arrive, transport, transport complete times and the clear time.

Chad Costa – In the RMS side it is not populating.

Scott Melendy – Tablet Command is reporting into the cast somewhere, correct?

Nick Barber - It is in our Edge Frontier interface. That is sending the report to ZEN and the ZEN sends it off to Image Trend. It is somewhere in that system.

Chad Costa - I think it will be an easy fix.

- SMART –  
Spencer Andreis – Our SMART rep is not here. Moving on to announcements.

### **VIII. Announcement Items from the Membership**

Conduct a roundtable of members.

TC Collins - Nothing

Ron Busch - We just had a Captain and Battalion Chief assessment center which a lot of the agencies here participated in. We had 5 BC candidates and 13 Captains candidates. We received some money from McGuire's office and should have 2 Type 3 Fire Engines coming in sometime in the early summer hopefully. Other than that, nothing else.

Scott Melendy - I am good.

James Salvante – I am good.

Evonne Stevens - We had another meeting with the team from the expansion project. We are moving forward to a phase where the design group is going to be meeting with Sheriff's Department and confirmed it plans and what we are going to do for their side of that little office. We are going to be moving forward it sounds like. We really are going to get this done in 2025 that is so exciting.

Brenda Bacigalupi - Happy to be here. Most likely the May 23<sup>rd</sup> meeting will be my last appearance in person meeting. Heading to Tennessee by the end of May. I will still be working remotely temporarily until they get rid of me. Hopefully, I will be able to stick around for a while. I will be Zooming in for our meetings, so do not think you will not see me.



Evonne Stevens - We are considering morphing her position almost into a two part time people. She does so much remotely anyway.

Spencer Andreis – Anybody form the gallery.

Chad Costa - I am trying to help other departments out. I have been working with a lot of Fire Station learning stuff. I am looking for is Marcos the best contact for Santa Rosa.

Travers Collins - Yes

Chad Costa – Sonoma County if you can help me who I should e-mail.

Ron Busch - Robert Johnson and Sean Johnson.

Chad Costa - Does anybody have any other agencies that are looking for FSAs.

Ron Busch – Gold Rideg, Gina. What about Healdsburg, Boaz.

Chad Costa – They already have it. They are not fully dialed in. I am just trying to connect the dots between ZTRON and the agencies.

Jeff Veliquette – What is your timeline.

Chad Costa – I should have said that. They are planning on coming out next week to walk trough some of the Fire Stations that are looking for needing it now. They are going to Healdsburg, Petaluma. I thought it would be smart to connect them to the agencies so when they are here, they might be able to like to knock out a couple other departments. If it not something in the next 6 months to a year it could probably wait. We have made a lot of progress and essentially where we are headed. There was a presentation at the OPS meeting. We did not do a good job setting them up for success. We just said come do a presentation. They did a presentation on like their Max and how you turn off stoves and all this stuff. A lot of people in the room were kind of frustrated because they just really wanted to know like the nuts and bolts. What does it take to make lights and speakers turn on. Finally got to like what does that actually mean. The good thing is they are going to be able to work with precision wireless that was an issue that we had because they use day wireless. I was able to connect them with precision and now precision is going to be there. The people that install the stuff and maintain it. The other big one was, I highly encouraged everybody in this room to think about IP address dispatching. Right now, all your stations are alerted by tones, tones equal time. If your department is struggling with turn out times and they use tones. One of the ways to reduce turn out times to use that IP trigger dispatching because it is instant instead of waiting for the tone to go off for this unit, tone to go off for this

unit. Most people do not know this but 2 tone is 5 seconds so you have 2 tones in your lineup add 5 every time one of those units go off. There are times I have looked at that and it added 25 seconds to our turn out times just based off waiting for that last tone to go out to the last unit that was dispatched. The IP is the ability to instant and it reduces your turn out times to get your triggers a lot faster.

Mark Heine – The Marin system was built on that the MERs system. It is a digital IP truck system and there is no broadcast over the radio. Tone out every single Fire station in a quarter of a second to save time.

Chad Costa – It is amazing. We have such a challenge in this county with everybody being at different levels. The cool thing is you could have station 1,3 and 5 on IP and station 2,6 and 10 on tones because you need to roll this out over time.

Mark Heine – It also does not solve the heavy reliance Sonoma County radio paging/pagers.

Chad Costa - Correct. The ZTRON system can do IP. We are just working out some money and some costs or some things that have to be done in the dispatch center. What I am advocating for right now is that ZTRON fronts that cost and then when agencies purchase FSA if they want IP. They can add a \$1000 on top to pay them back for that structure. Otherwise, it is going to be really difficult because then like Petaluma is the first one that wants to do it now, we are spending \$30,000 and then trying to figure out how we recover that cost once Santa Rosa decides they want to do it.

Spencer Andreis - How much are you talking.

Chad Costa - \$30,000

Spencer Andreis - I think that is something especially with major H part of that funding going into the dispatch center that it could be budgeted in for infrastructure and that would encourage agencies to utilize ZTRON. Otherwise, you are going to be fronting your own money for whatever.

Chad Costa – That is a good concept. I did not think about that. What I asked ZTRON today is would you front the bill essentially paying for the infrastructure in dispatch. Then as each agency added on, they would have a little chunk that they would have to pay that back. That is an option as well. Instead of \$30,000 it would be \$31,000 or whatever for your station. If you wanted to do IP because there might be departments that say I do not want to do that I just want tones. Although I think that is not a good idea. That is an option.

Mark Heine - It could be a combo too. Like at our agency you can have IPs for all of stations but just the 1 Battalion 7 tone.

Chad Costa – You still have to have tones because of IP fails you have that redundancy to tone out your stations.

Scott Meledy – What about Pagers?

Chad Costa – I would still do pagers and still do tones.

Scott Melendy – Which we have to do tones for all the pagers.

Chad Costa – Correct.

Jeff Veliquette - Is there IP options for mobile paging.

Chad Costa – Not that I am aware of. The nice thing about pagers is that they can use the 5-6-tones and the time frame is a half second to a second to tone out verse 3-5. There will still be tones.

Spencer Andreis – We have options.

Chad Costa - - What if they say hey, we are not going to front the money. Should I just reach out to you and see how we might be able to fund that some other way.

Spencer Andreis – Yes, for sure.

Chad Costa – Thank you.

Spencer Andreis – Anyone else. Looking for a motion.

**Next Meeting May 23, 2024, at 1300**

**Adjournment:** Motion to adjourn made by Travers Collins and Second James Salvante – Discussion – No further Comments – Approved unanimously at 1:52pm