

REDWOOD DISPATCH COMMUNICATIONS AUTHORITY STANDARD OPERATING POLICY

PROCEDURES FOR ELECTRICAL WIRES DOWN/ACKNOWLEDGEMENT BUTTON

Policy

25

Green denotes the most recent changes

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Approvals


Spencer Andreis
DOAG Chairperson


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25.0 PROCEDURES FOR ELECTRICAL WIRES DOWN/ACKNOWLEDGMENT BUTTON

25.1 Incidents involving electrical wires down pose an extraordinary life hazard to responding emergency personnel. Because of this, special procedures shall be followed on any call where it is reported or believed that electrical wires are down, or whenever field personnel report wires down.

25.1.1 The CRO shall announce to all responding units that “WIRES ARE REPORTED DOWN” and a roll call shall be made of all responding resources.

25.1.2 Responding resources shall acknowledge this message with “UNIT DESIGNATOR COPY WIRES DOWN or via there "Acknowledge Button”

25.1.3 The CRO shall document in CAD incident history the transmission of the wires down alert and unit acknowledgment.

25.1.4 The "Acknowledge Button" may also be utilized for Staging Events, Change Of Address or Reduction to Code 2/Upgrade to Code 3.

25.1.5 Should a unit equipped with Tablet Command not acknowledge the special message within (5) seconds, the CRO shall revert to a verbal announcement to the responding unit requesting acknowledgement.