

# REDWOOD DISPATCH COMMUNICATIONS AUTHORITY

## STANDARD OPERATING POLICY


### BLS CO-RESPONSE PROCEDURES

Policy 49

**Green denotes the most recent changes.**

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Approvals

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#### 49.0 BLS CO-RESPONSE PROCEDURES

49.1 BLS units participating in the BLS CO-RESPONSE program will now monitor and be posted over the REDCOM Channel if appropriate.

49.2 If Approved EMD Codes are reached through Dispatch using the EMD process, or a Participating Medic on scene of a Medical Event requests a BLS unit.

49.3 The REDCOM Dispatcher shall determine the closest Available BLS unit via CAD recommendation or utilizing map if the CAD recommendation process is not functional.

49.4 If the BLS unit is within 15 minutes of the event, the BLS will be toned out over REDCOM and provided a shortened dispatch then sent to the assigned Control Channel (a pre-alert will not be given)

49.5 The CRO will reduce the appropriate units to Code 2 over the assigned Control Channel and advise the assigned units that BLS### is being dispatched

49.6 The BLS unit will go responding via MDC if available then verbalize their response location over the assigned Control Channel (for the awareness of other assigned units)

49.7 The BLS unit will continue to status via MDC and remain on the assigned Control Channel until they go transporting or cancel off the event, at which time they will switch back to the REDCOM Channel

49.8 BLS units participating in the BLS CO-Response program that are normally part of a posting plan. Will be posted using the silent posting method whenever possible and/or assigned transfers over the REDCOM Channel utilizing shortened dispatch then switched to MEDCOM for the duration of the call.