

REDWOOD DISPATCH COMMUNICATIONS AUTHORITY STANDARD OPERATING POLICY

SELF DISPATCH

Policy

10

Green denotes the most recent change

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Effective Date: August 10th, 2022

Approval


DOAG Chairperson

Communications Director

10.0 SELF DISPATCH

- 10.1 Units may add themselves to an incident either via MDC or voice communication with the assigned CRO. In either case, they must advise the CRO if:
- 10.1.1 They are substituting for another unit, or
 - 10.1.2 They are responding in addition to an original unit dispatched.
- 10.2 If the substituting unit is closer to the scene, the CRO will cancel the original unit dispatched. The only exception to this is when Medic Engines or QRVs self dispatch to ALS Medical Calls. In these cases, the ALS transport ambulance will not be cancelled.
- 10.3 In cases where units self dispatch to an incident with an established Incident Command or a Battalion Chief/Duty Chief is already responding, the CRO will notify the Battalion Chief, Incident Commander, and/or Command Officers of all units responding of the change in unit assignments. This notification shall be made by either MDC or voice communications.
- 10.4 Should a unit advise the CRO that they are responding to an incident in place of another unit because they are closer, but AVL does not concur, the CRO should advise the second unit of the AVL information and let the company officer make the decision.
- 10.5 “PRIORITY TRAFFIC” is the terminology to be used by a field resource to advise the Dispatcher **on their normally assigned Control Channel** of their need to report an emergency or other incident of which they have been notified or have come upon in the field. The term “emergency traffic” shall not be used to report incidents. **“Emergency traffic” is used exclusively for incident emergencies (see SOP 26).**
- 10.5.1 The control channel operator will follow normal dispatch procedures as outlined in SOP 8.8 and 8.9. The exception to this is when the reporting unit advises no tone required.