



REDWOOD EMPIRE DISPATCH COMMUNICATIONS AUTHORITY

KT McNulty, Executive Director ■ REDCOM Fire/EMS 9-1-1 Center ■ 2796 Ventura Avenue ■ Santa Rosa, CA 95403
Office: (707) 565-8880 ■ Fax: (707) 568-6693 ■ Cell: (707) 230-3951 ■ E-Mail: KTMcNulty@REDCOM-Fire.org

BOARD OF DIRECTORS

David Caley
Administrator
Coast Life Support District
Chair
Steve Akre
Chief
Sonoma Valley Fire & Rescue
Vice Chair

Jason Boaz
Chief
Healdsburg Fire Department
Secretary

Bryan Cleaver
Regional EMS Administrator
Coastal Valleys EMS Agency

Tony Gossner
Chief
Santa Rosa Fire Department

Mark Heine
Chief
Sonoma County Fire District

Sundari Mase
Public Health Officer
Sonoma County Public Health

EXECUTIVE DIRECTOR

KT McNulty

COUNSEL

Tambra Curtis
Deputy County Counsel
County of Sonoma

DISPATCH OPERATIONS ADVISORY GROUP

Spencer Andreis
Division Chief
Sonoma Valley Fire & Rescue
Chairperson

Shepley Schroth-Cary
Chief
Gold Ridge Fire Protection District

James Salvante
EMS Coordinator
Coastal Valley EMS Agency

Ambrose Stevens
Operations Manager
Sonoma Life Support

Brian York
Battalion Chief / ECC Chief
Cal Fire

Scott Westrope
Deputy Chief
Santa Rosa Fire Department

www.redcomdispatch.org
redcom@redcom-fire.org

Table of Contents

Agenda2
May 14th 2020 EMS RFP Special Meeting Minutes3
April 13th 2020 EMS RFP Special Meeting Minutes.....4



REDCOM BOARD OF DIRECTORS

Agenda

June 15th, 2020 – @ 1:00PM

Join by phone 1-323-886-6897 conference ID: 868687104
or Email KT.McNulty@REDCOM-Fire.org to request web link

Notice: Copies of additional materials provided to the Board of Directors for information on agenda items are available at the REDCOM fire & EMS 9-1-1 Center.

1. Call to Order
2. Approval of the Agenda
3. Approval of the April 13th, 2020 REDCOM Board of Directors Meeting Minutes.

4. Public Comment Period

In this time-period, anyone from the public may address the REDCOM Board of Directors regarding any subject over which the Board has jurisdiction, but which is not on today's agenda. Individuals will be limited to a three-minute presentation. No action will be taken by the Board as a result of any items presented at this time.

5. New Business

- a) First Amendment to Lease Agreement for Use of County Facility – Discussion and possible approval of amendments to REDCOM's current Lease Agreement. This item is on the Sonoma County Board of Supervisors agenda for the June 2nd, 2020 meeting.
- b) Funding time extension request for REDCOM expansion design phase – Discussion and possible action to approve extension of payment into fiscal year 20/21.

6. Old Business

- a) Discussion of EMS RFP and any potential impacts to REDCOM

7. Next meeting will be - July 9th, 2020 at 14:00, held virtually.

8. Adjournment- Motion to adjourn.



REDCOM BOARD OF DIRECTORS

Minutes

May 14th, 2020 – @ 10:00am

Join by phone 1-323-886-6897 pin: 587663447

or Email KT.McNulty@REDCOM-Fire.org to request web link

Notice: Copies of additional materials provided to the Board of Directors for information on agenda items are available at the REDCOM fire & EMS 9-1-1 Center.

4. Call to Order – Meeting not called to order. Cancelled due to not establishing a quorum.
5. Approval of the Agenda
6. Approval of the April 13th, 2020 REDCOM Board of Directors Meeting Minutes.
9. Public Comment Period
In this time-period, anyone from the public may address the REDCOM Board of Directors regarding any subject over which the Board has jurisdiction, but which is not on today's agenda. Individuals will be limited to a three-minute presentation. No action will be taken by the Board as a result of any items presented at this time.
10. New Business
 - c) First Amendment to Lease Agreement for Use of County Facility – Discussion and possible approval of amendments to REDCOM's current Lease Agreement. This item is on the Sonoma County Board of Supervisors agenda for the June 2nd, 2020 meeting.
11. Old Business
 - b) Discussion of EMS RFP and any potential impacts to REDCOM
12. Next meeting will be June 15th, 2020 at 13:00
13. Adjournment- Motion to adjourn.



REDCOM BOARD OF DIRECTORS

April 13th, 2020 at 15:00

Minute Meetings

Skype meeting call in: 1-323-886-6897 ID: 365567814

Director's Present:

David Caley-Chair

Steve Akre-Vice Chair

Jason Boaz-Secretary

Mark Heine (Came In late)

Tony Gossner

Absent:

Sundari Mase

Bryan Cleaver (abstained)

John Lantz

Dan Northern

Others Present:

KT McNulty- REDCOM Executive Director

Brenda Bacigalupi -REDCOM Administrative Assistant

Dean Anderson

Chris Thomas

Doug Williams

Kent Coxon

Aaron Abbott

Brian Henricksen

Ambrose Stevens

Bruce Lee

Anne Keck, Former County Counsel

Tambra Curtis Current County Counsel

Dick Luttrell

Ken Reese

Notice: Copies of additional materials provided to the Board of Directors for information on agenda items are available at the REDCOM fire & EMS 9-1-1 Center.

1. **Call to Order** -by David Caley 15:03
2. **Approval of the Agenda** Motion to approve_made by Steve Akre, Second Jason Boaz- no further comments. Roll call. Approved unanimously.

3. Public Comment Period

In this time-period, anyone from the public may address the REDCOM Board of Directors regarding any subject over which the Board has jurisdiction, but which is not on today's agenda. Individuals will be limited to a three-minute presentation. No action will be taken by the Board as a result of any items presented at this time. **No Comments**

4. New Business

d) Discussion of EMS RFP and any potential impacts on REDCOM.

David Caley - Thanked to all of the guests and the historical guests that are attending this Special RFP meeting, to help with our discussion about the upcoming EMS RFP that is in process. The potential impact that it might have on REDCOM. He spoke about the Last BOD Meeting we had on the discussion of the RFP and thought it would be a good idea to bring back everyone historical that was heavily involved in the process.

Chris Thomas – From my perspective of the 2009 franchise process for the ambulance provider there was a need to separate the provision of dispatch services as a requirement under the RFP. One that had a finance contribution from the ambulance provider to ensure there were no concerns of Medicare fraud. There was consideration taken on whether REDCOM should be their own employer. There was an effort to ensure there would be transitional services with the current provider. There was an effort to work with EMS on the RFP development. This was to ensure that interest was stated that the existing arrangement of having the central ambulance provider provide the dispatch services, would continue and allows for that RFP to require information to be presented, even though it wasn't a requirement to continue providing services and how services should be provided if the responder was selected to do both the ambulance and dispatch services. The REDCOM Board then created a REDCOM Board RFP process for itself, so that it could have the contract dispatch services be provided by another entity if it decided it wasn't going to be an employer.

Kent Coxon – There were a couple of items previous to this time (referring to Chris Thomas' statement timeline). The ambulance services AMR was providing were integrated into the franchise ambulance agreement. The Board wanted to make sure they had some decision-making power in deciding the provider of dispatch services, due to not being certain of who would be awarded the ambulance franchise; thus the dispatch services were segregated. It was indicated that whoever was going to bid on the ambulance portion needed to indicate intent to bid on the dispatch services portion. At that time there was a consensus that the dispatch services that were being provided were good and acceptable, there was a concern about having to start all over with rebuilding things should there be a different provider. There were two

other issues that played out; As it was structured under AMR it was difficult as we were looking at operation costs and looking at the financial components to segregate from the AMR budget the way it was structured under the ambulance agreement. The other component was that the Board wanted more direct control of the REDCOM Director. As it was under the ambulance contract, the Director fell under AMR management.

Tony Gossner – Was there a desire to create a command center in REDCOM? Tony defined what that meant at Chris Thomas' request. Doug Williams clarified that it was never a direct intent, but that the topic was explored as a potential option to grow into. Dick Luttrell also had the same recollection.

Anne Keck – There was a legal issue with the provisioning of providing dispatch services on the County's EMS RFP and we were able to resolve that. I don't have any access to my county files. We were able to successfully pull out the dispatch portion of the process. At the same time, we were negotiating with the county with respect to additional space in the Sherriff's office. I am only able to recall the things that were already mentioned.

Aaron Abbott – There were issues that were explored with the JPA if it was modified or if a new JPA was develop. The potential impact of the SB438 that REDCOM JPA contract would no longer be in the grandfather period with the private servicer's contractor, because of the date on the SB438 January 1, 2019. The previous discussion was that the JPA had to be modified or changed to include Marin Agency as a member, then that would void the AMR services contract. The other issue of the RFP is that if the RFP is pushed out by REDCOM as a JPA we need to explore more what the impacts would be given that AMR isn't the awardee or the exciting contract. Right now, it is an evergreen contract and that contract cannot be change to another private provider (check with counsel to verify that this is correct). You would still be outside of the grandfather time frame of January 1, 2019. The discussion around Marin was really REDCOM contracting to provide services to Marin County agency so that the AMR service contract with the JPA was not jeopardized.

Tambra Curtis - The new legislation is not entirely clear. SB438 it is that problematic for Marin to join. I don't have an answer at the moment. I don't do see it as a viable option at this point. She will have to get back with us after she researches.

David Caley - We gathered all of information and there is a lot of gaps at the moment. David inquired if there was a need to have additional meetings prior to July. An action item will be on the July Board meeting agenda.

Dean Anderson - Circling back to what Aaron Abbott mentioned. In December of 2019 the Board signed a 2-year evergreen green agreement with AMR which runs in 2-year cycles. There really isn't a need for the Board to do anything unless they are going to change providers or terms of the agreement.

Steve Acre – Would like to explore making REDCOM a command center.

All the Board Members have agreed to another 1 or 2 meeting to discuss everything that was talked about today. They want to process everything that was said and have a discussion at that next meeting. They would also like to see REDCOM become a command center.

David Caley - Motion to approve additional Special RFP meeting at least one or maybe two if needed. Motion to approve made by Mark Heine 1st, Second Jason Boaz. No further discussion. Roll call. Approved unanimously.

5. Next meeting will be July 9th, 2020

6. Adjournment- 13:55 Motion to adjourn made by Steve Akre, Second David Caley roll call. Approved unanimously