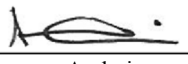



REDWOOD DISPATCH COMMUNICATIONS AUTHORITY

STANDARD OPERATING POLICY

MCI/MPI PROCEDURES WITHIN REDCOM	Policy 48	
Page 1 of 2	Green denotes the most recent change	Effective Date: 01/28/2020
Approvals	 Spencer Andreis DOAG Chairperson	 KT McNulty REDCOM Executive Director (Interim)
	NEW POLICY	

48.0 MCI/MPI PROCEDURES WITHIN REDCOM

48.1 REDCOM is the established MCI Coordination Dispatch Center (MCDC) for Sonoma County.

48.2 An MCI/MPI may be declared by a field responder or a REDCOM dispatcher under the following circumstances:

- MCI = 5 patients or more reported
- MPI = 2 to 5 patients reported
- Or Any incident that exceeds or overwhelms the capabilities of the initial response

48.3 Once an MCI/MPI has been declared, REDCOM will:

48.3.1 Change the event type in CAD to ACTVSHTR for any hostile events or MCI for all other event types.

48.3.2 REDCOM will dispatch the following par level resources for the following incidents if there is not already a deployment plan built for the agency:

- Active shooter/hostile event: 5 Ambulances, 2 engines, 1 ambulance strike team leader and 1 battalion chief.
- MCI: 3 ambulances, 2 engines and 1 battalion chief.

48.3.3 Send MCI notification via ImageTrend (Notification will go to Coastal Valley's EMS Authority, REDCOM Leadership, REDCOM Duty Officer and Emergency Operational Area Provider Leadership) containing the following information:

- Type of incident
- Location of incident
- Initial impression of the incident
- Estimated patient count

48.3.4 Asses the need to appoint additional staff to support the incident.

48.3.5 Monitor ImageTrend for hospital status or bed poll changes.

48.3.6 Maintain communications with appropriate incident ICS staff

48.3.7 Relay information to the appropriate incident ICS staff.

- On scene and responding resource status
- Hospital status
- Bed poll status

48.3.8 Maintain pertinent incident documentation and resource status updates in CAD.

48.3.9 Send an “under control” message via ImageTrend once all patients have been transported to a receiving facility.