



REDCOM BOARD OF DIRECTORS

Agenda

November 18th, 2019 – 9:00 am
Santa Rosa Fire Training Tower
2126 West College Avenue
Santa Rosa, CA

Notice: Copies of additional materials provided to the Board of Directors for information on agenda items are available at the REDCOM fire & EMS 9-1-1 Center.

1. Call to Order
2. Approval of the Agenda
3. Approval of the July 11th, 2019 REDCOM Board of Directors Meeting Minutes.
4. Public Comment Period

In this time-period, anyone from the public may address the REDCOM Board of Directors regarding any subject over which the Board has jurisdiction but which is not on today's agenda. Individuals will be limited to a three-minute presentation. No action will be taken by the Board as a result of any items presented at this time.

5. New Business

- a) Resolution and Plaque Presentation – Resolution and presentation of a Plaque to Battalion Chief Mark Basque (Ret.), of the Santa Rosa Fire Department, for his long-term service and dedication to REDCOM and Sonoma County as a Dispatch Operations Advisory Committee member.
- b) Director's Report – Discussion, presentation, and potential action of the Director's report and any recently received correspondence.
- c) FY '18 - '19 Contract Services True-up- Discussion and Action for approval of a True-up in the amount of \$114,120 from American Medical Response to the

REDCOM JPA for Fiscal Year '18 -'19. Recommendation to apply the True-up amount of \$114,120 over the remainder of the current fiscal year ('19 -'20) beginning with the November payment. Payments will be reduced by \$14,265 each month for the remaining 8 months to a payment amount of \$291,885.58 from \$306,150.58.

- d) Contract Services Budget Increase – Discussion and potential action in regard to the AMR contract services budget amount for FY 19-20 to account for union negotiated wages 1.68% (~\$32k) above the budgeted amount, in addition to an increase of ~ \$46k to address Supervisor, Management and Administration wage compression.
- e) Dispatch Services Contract - Second Amendment between REDCOM and American Medical Response (AMR West)- Discussion and possible approval of a Second Amendment to the REDCOM Services Contract with AMR West to change the expiration date of the contract from July 2020 to an automatic renewal every two years, with a 180 day notice to terminate.
- f) Genesis Pulse – Discussion and approval to purchase the Genesis Pulse® with Waze mapping, Rapid SOS™ caller location, and situational awareness tool in the amount of \$115,115 with an expected reimbursement from State GIS funds in the amount of \$85,386.
- g) REDCOM and Marin County Fire Chiefs Association, Fire and EMS Dispatch Consolidation Feasibility Study- Discussion and possible action to select a consulting firm to fulfill the Feasibility Study Request for Proposal (RFP) # SC001-0000000924, and authorize the Executive Director to execute the consultant agreement with the authorization from the Marin County Fire Chiefs Association.
- h) REDCOM Executive Director Performance Review - Discussion and action to select a review Ad Hoc committee to provide feedback to the AMR Regional Director on the Performance of the Executive Director.
- i) REDCOM Executive Director Recruitment – Discussion and possible action regarding the recruitment of a new Executive Director.
- j) REDCOM Board of Directors Meeting Calendar 2020 – Action item to adopt the upcoming 2020 Board Meeting dates.

6. Old Business

- a) REACH and CalStar Dispatch Agreement – Discussion and potential action regarding the approval of the Private Dispatch Services agreement with REACH Air Medical Services LLC. executed on July 11th.
- b) REDCOM Dispatch Expansion Update– Discussion regarding expansion of the REDCOM dispatch center.
- c) Zen Consulting data connection fees update – Discussion and potential action regarding Zen Consulting contract fees for maintenance of the Zen Mirth data connection to enable CAD data to populate into Fire RMS, and PulsePoint.
- d) Sonoma Raceway Contract – Update to the status of the Sonoma Raceway Contract with REDCOM.

7. Adjournment- Motion to adjourn.