

REDWOOD DISPATCH COMMUNICATIONS AUTHORITY

STANDARD OPERATING POLICY

FIRE CAMERA OPERATIONS

Policy

47

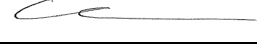
Green denotes the most recent change

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Approvals

Updated Date: 9/25/18



Spencer Andreis
DOAG Chairperson



Aaron Abbott
REDCOM Executive Director

47.0 Fire Camera Operations

47.1 Fire Cameras have been installed in various mountain-top locations throughout Sonoma County, REDCOM and CalFire St. Helena are the primary operators of the Pan, Tilt, an Zoom (PTL) capabilities of the cameras.

47.2 REDCOM dispatch Supervisors and Managers have been assigned a login to access the PTL, functions of the cameras. When reports of smoke, wildfire, or other visual hazard in an unknow location is made to REDCOM, either through 911 or partner agencies, the REDCOM supervisor will attempt to visualize the hazard/incident via the Fire Camera system.

47.3 Once visualization has been obtained, the Incident Commander (IC) will be notified that REDCOM has located the fire/hazard on the camera system. The appropriate command or Control Channel operator will then report which camera/s have the best view of the incident. This will enable the IC to view the incident and make any additional request/orders. Additionally, REDCOM staff may need to describe the incident details to the IC or responding units. IC commanders and the public may access the cameras at:

www.alertwildfire.org/northbay

Green denotes the most recent change

47.4 In cases where REDCOM will be describing the incident details, based on camera visualization, REDCOM will attempt to describe the following information:

- Incident Description/Size-up (Smoke or fire Investigation)
- Hazard type (Fire/HAZMAT)
- Size of incident (Acreage/square miles)
- Direction of travel (Fire movement/material flow)
- Rate of Spread (Plume/Fire Spread rate) Structures or people threatened
- Other hazards visualized

47.5 After a single camera view has been established, at least one additional view from a second camera should be attempted. If additional views can be obtained, REDCOM will document the latitude and longitude coordinated of the incident in the CAD as Degrees, Minutes, and Seconds. This will establish a more precise location and determine if the incident is in State Responsibility Area (SRA) or Local Responsibility Area (LRA).

47.6 REDCOM will leave the camera on the incident for IC visualization until the incident is closed, or other priority need for the camera arises.

47.7 REDCOM will adjust the camera view, at the request of the IC, to accommodate safety or operational need.

47.8 When operating the camera, REDCOM staff will NOT focus directly on person/people, private residence, or business, unless a safety hazard or working incident requires visualization of said subjects.

47.9 When an incident is closed, or the camera view is longer needed, the Camera will return to its 'home' location.

47.10 Do not move cameras that are viewing ongoing incidents, unless requested to by the IC. When a camera indicates that it has recently been used by CalFire, or other partner agency, for an ongoing incident, and an immediate safety hazard is not present, REDCOM will attempt to make verbal confirmation with that agency to determine the efficacy of further manipulating the camera.

47.11 All actions on the live view are logged.

47.12 Log Off the camera portal view when manipulation of the camera is completed.