

# REDCOM STANDARD OPERATIONAL POLICY

## SERVICE STANDBY

Policy


43


Green denotes the most recent change

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Effective Date: September 27, 2016

Approvals

  
Spencer Andreis  
DOAG Chairperson

  
Aaron Abbott  
REDCOM Executive Director

### 43.0 SERVICE STANDBYS (SER-SB)

- 43.1. As part of the services provided to the community, REDCOM Fire and EMS agencies provide “standby” services for public gatherings, athletic/sporting events, concerts, movie filming, fairs, festivals, etc.
- 43.2. Because these events have the potential to generate requests for emergency responses as well as ambulance transports, it is important that the dispatch center be advised when fire/EMS resources are already on scene and have pre-established a communications plan.
- 43.3. Agencies/Units who will be in the field providing standby services will contact REDCOM in advance and provide the following information:
  - Event Name/Type
  - Location, Travel Route, ingress/egress, etc.
  - Event Date & Duration
  - Unit ID of assigned units
  - Communications Plan
  - Cell Phone Numbers
  - Radio Channel Requested (Control 2-4, Medcom, etc)
  - Request Tactical Channel Assignment if needed
- 43.4. In the event the need for additional resources arises, standby units will contact dispatch on the assigned radio channel, announcing their unit identifier and “priority traffic.” Once acknowledged, they should state the nature of their incident, requested resources, and provide any pertinent details.
  - 43.4.1. Standby ambulances who will be transporting, but do not require additional resources shall advise dispatch of their status change on the assigned radio channel.
- 43.5. Upon conclusion of the standby, units will update their status with dispatch on the assigned radio channel.