

REDWOOD DISPATCH COMMUNICATIONS AUTHORITY STANDARD OPERATING POLICY

REDCOM DUTY OFFICER


Policy 39


Green denotes the most recent change

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Approvals


Spencer Andreis
DOAG Chairperson


Aaron Abbott
REDCOM Executive Director

39.0 REDCOM DUTY OFFICER

- 39.1 An officer from a member fire agency of Sonoma County shall be designated as the on-call REDCOM Duty Officer at all times.
- 39.1.1 There at all times will be a rotational list maintained by the Chiefs Ops group and provided annually to REDCOM.
- 39.2 In the absence of the REDCOM Duty Officer, the responsibility will default to the Op Area coordinator.
- 39.3 The Duty Officer shall provide guidance and assistance to REDCOM dispatch center personnel and to liaison with REDCOM agencies during times when the emergency activity is at very high or concentrated levels.
- 39.3.1 Examples of appropriate circumstances to notify the Duty Officer include, but are not limited to:
- Multiple agencies with multiple alarm incidents
 - Storms
 - Periods of significant resource draw-down
 - Activation of County EOC
 - Strike Team Requests
- 39.4 The Supervisor shall notify the REDCOM Duty Officer in the appropriate circumstances and the Duty Officer will either respond to the Dispatch center or provide other assistance as necessary.