

REDWOOD DISPATCH COMMUNICATIONS AUTHORITY STANDARD OPERATING POLICY

HELICOPTER DISPATCH AND COMMUNICATIONS

Policy

30

Green denotes the most recent change

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Effective Date: May 24, 2016

Approvals



Spencer Andreis
DOAG Chairperson



Aaron Abbott
REDCOM Executive Director

30.0 HELICOPTER DISPATCH AND COMMUNICATIONS

- 30.1 REDCOM is responsible to dispatch EMS and rescue helicopters per EMS Agency protocol or at the request of the incident commander.
- 30.2 REDCOM will forward fire **aircraft** resource orders to **CAL FIRE** or to the Sheriff's Office for Henry 1.
 - 30.2.1 **CAL FIRE** shall be notified of Henry 1 fire dispatches **in the SRA**.
- 30.3 Medical and rescue helicopter resources will maintain current status with the REDCOM dispatcher.
- 30.4 At the time of dispatch, air resources shall be given the Control Channel on which to respond. Air resources will respond and communicate with the CRO on the assigned control channel until the call is complete and the air resource is available for another assignment.
- 30.5 **Air-to-ground** communications on medical and rescue incidents will normally be conducted on the CALCORD Channel.
- 30.6 **Air-to-ground** communications on fire incidents will be conducted on the assigned tactical channel or may be assigned a specific **air-to-ground** fire channel.
- 30.7 **Helicopters not controlled by REDCOM, will use MEDCOM to report status updates (e.g. occupying helipad, transitioning airspace...).**