REDWOOD DISPATCH COMMUNICATIONS AUTHORITY
STANDARD OPERATING POLICY

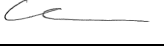| RESPONSE CANCELLATIONS AND DOWNGRADES	Policy 13
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Approvals

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Spencer Andreis   Aaron Abbott
DOAG Chairperson   REDCOM Executive Director

13.0 RESPONSE CANCELLATIONS AND DOWNGRADES

13.1   Resources in the field ordering the cancellation of other responding resources shall advise the CRO to "cancel the balance of the assignment" or to "cancel *specific units*."

13.1.1 The CRO shall then transmit two short single tones, followed by the announcement for the affected units to "CANCEL." When multiple non-MDC equipped units are cancelled the CRO shall do a role call.
   - Example: "All units responding to the structure fire on Occidental Road cancel. Acknowledge on call-back."
   - Example: "SLS three cancel."

13.1.2 If all dispatched resources have not yet gone en route, the REDCOM Dispatcher shall also make a cancellation announcement on the REDCOM Channel.

13.1.3 If some resources have already responded and the balance of an assignment has been cancelled, the CRO will then check with the responders if they would like a cancellation tone.

13.1.4 Units without MDCs shall acknowledge the cancellation order when called on call back by transmitting "*Unit ID* AVAILABLE, switching to REDCOM."

13.1.5 Units with MDCs shall acknowledge by changing status on their MDC to CLEAR UNIT. These units must also switch back to REDCOM.

13.2   When the CRO is advised to reduce resources from Code 3 to Code 2 (or vice-versa) either through the EMD process or from a field unit, the CRO shall transmit two short single tones, followed by the announcement to the affected resources to "reduce to Code 2 and continue" or to "upgrade to Code 3." Units will not reduce their response until instructed by the CRO, except in accordance with their own internal policies.