



# REDWOOD DISPATCH COMMUNICATIONS AUTHORITY

## STANDARD OPERATING POLICY

RESPONSE CODES	Policy	12
Page 1 of 1	<b>Green denotes the most recent change</b>	
Approvals	Updated Date: September 22, 2015	
 Spencer Andreis DOAG Chairperson	 Aaron Abbott REDCOM Executive Director	

### 12.0 RESPONSE CODES

- 12.1 All emergency responses are considered Code 3 responses at the initial dispatch unless otherwise verbalized. Individual agencies shall determine policy for that agency as to what constitutes a Code 3 versus a Code 2 response, with the exception of medical aid calls, which shall follow the EMD response protocols.
- 12.2 On medical aid calls resources will initially respond Code 3, unless advised otherwise. If EMD determines the response of a resource shall be reduced to Code 2, the procedure outlined in section 13.2 shall be followed.
- 12.3 Field resources responding Code 2 to a call in accordance with their agency's policy shall advise the CRO that they are responding Code 2.
- 12.4 When reporting parties request responders not use lights and sirens, call takers will advise the RP that we will do what we can within policy or protocol. The call taker will relay this information to the CRO and the CRO will broadcast to responder(s); "Information only, RP is requesting a silent approach."