

REDWOOD DISPATCH COMMUNICATIONS AUTHORITY STANDARD OPERATING POLICY

SUPPLEMENTAL INFORMATION


Policy 11

Green denotes the most recent change

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Effective Date: March 24, 2015

Approvals


Spencer Andreis
DOAG Chairperson


Aaron Abbott
REDCOM Executive Director

11.0 SUPPLEMENTAL INFORMATION

- 11.1 On first alarm assignments (to include structural fires, vegetation fires, hazardous materials incidents, rescues, MCIs and extrication traffic collisions) the CRO shall provide supplemental information to responding resources once the chief officer on the assignment has acknowledged the response. Supplemental information shall be updated if warranted. This information shall be transmitted on the air even if all responding resources are MDC equipped.
- 11.2 On all other type of responses, any important information gained by the dispatch center shall be relayed to responding resources. Examples of such information include pertinent medical information received during the EMD process, special access information, personnel safety information and response by law enforcement.
- 11.2.1 Except for personnel safety information, this announcement shall occur twice; when the first non-MDC equipped ambulance and the first non-MDC equipped fire unit announce, “RESPONDING.. Only personnel safety information needs to be given to all responding resources.
- 11.2.2 For non-first alarm assignments, when all responding resources are MDC equipped, only safety information need be transmitted over the air. Units can access supplemental information via their MDC.
- 11.3 The procedure for making the supplemental radio broadcast shall be for the CRO to first transmit **two short single tones** and then make the announcement “units responding to “<incident location/name>,” followed by the information.
- 11.4 Supplemental information shall also be transmitted to the MDCs of responding resources.
- 11.5 Ambulance dispatch (run) numbers shall be entered into CAD event remarks prior to closing a call. Dispatch (run) numbers will be transmitted with supplemental information by the Control Channel Operator for non-MDC equipped ambulances.